



KAIZEN

Transforming Operations into a Strategic Competitive Advantage

Continuous improvement
in Slovenia

Anton Horžen



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In recent years most companies have had to face a growing complexity of the economic and social environment, owing to a number of factors, including: globalization, sophisticated customer needs and the pace of technological change.

The title of the book reflects the development of Continuous improvement philosophy and practices over the last years.

It provides detailed support for evaluating opportunities, preparing for events, building and leading teams in improving work processes, and following up to maximize long-term business benefits.

In the second part it brings together the results of a survey conducted in Slovenia, with the intention of building up understanding of how companies are managing the process of implementing and, perhaps more importantly, sustaining, the process of Continuous improvement. This book offers some important guidance how people can contribute to Continuous improvement in product, service and processes.

About the Author

Anton Horžen MBA, is a manufacturing and office management consultant and author with more than 15 years of industry and consulting experience and has utilized his diverse experience to help develop creative solutions for companies and institutions.

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